

**To the Chairperson and Members of the  
North West Area Committee**

**Meeting: 19<sup>th</sup> September 2017**

**Item No: 12**

**PUBLIC DOMAIN REPORT**

North West Area Complaints received via CRM

The CRM is the system used by DCC Customer Services Centre and all departments to log and track complaints. Please see details below of the number of complaints received / investigated and closed by the North West Area Office from 1<sup>st</sup> July to 31<sup>st</sup> August:

Type of Complaint	Count of Incidents
Abandoned Bicycles or Trolleys	2
Abandoned Vehicle Inspection	1
Community Cleanups	11
Homeless Materials	1
Illegal Dumping	211
Pothole	1
Report Dog Fouling DCC	2
Report Graffiti	11
Sweep Your Street	3
Water - Miscellaneous	1
Weed Control	7
<b>Total</b>	<b>251</b>

It is important to note that a significant number of additional complaints were also investigated as all area staff pick up complaints when carrying out daily duties but due to lack of resources all complaints are not logged.

Pride of Place Competition

IPB Pride of Place is an all-island competition that acknowledges the work that communities are doing all over the island of Ireland. The focus of the competition is about people coming together to shape, change and improve daily lives in their communities. IPB Pride of Place is a unique opportunity for community groups to be officially recognised on an all-island

basis for the valuable work undertaken in their local areas. **Entry is by way of County, City, Borough or District Council nomination only.**



Dublin City Council nominated the D11 Transformers to the IPB Pride of Place in the category of Urban Neighbourhood/Villages - Under 1,000 Population. Donal Connolly and William Beattie adjudicated on Tuesday 29<sup>th</sup> August 2017. Preparation for the adjudication began in the first week in May. Robert Murphy, Supervalu hosted the presentation in the Council Chamber on the day and Karen McKeivitt and Tina Maher presented a wonderful story on the history of Ballymun which was prepared by Sinead O'Shea. Videos were shown of life in Ballymun as a result of the regeneration, work in the courts and the Youth Project. All filming was done thanks to Ballymun Communications. A presentation was also given on the story of the Youth Project. After a short break for refreshments we visited the music school where the children played music from various countries including Ireland, France and Germany. This was rounded off by a visit to view the splendid work done by the residents of Doon and Knowth Courts. Both the Ballymun and Finglas staff worked together to organise a very successful day.

#### City Neighbourhood Awards

The North West Area City Neighbourhood Awards were held on Thursday 7th September 2017 in Ballymun Civic Centre. The purpose of the City Neighbourhood Awards is to encourage residents, groups and businesses to play their part in making Dublin City an attractive place to live in and to foster a sense of community and pride within local areas. Over 90 entries were received this year in the North West Area and prizes were awarded in over 20 categories. Winners in each category go forward to represent the North West Area in the Citywide Competition which will be held on 21st September 2017 in Croke Park. Both the Public Domain and Community Staff in the North West worked together to organise a very successful evening.



### Winners List

	<b>Category</b>	<b>Winner</b>
1.	Schools Competition	1 <sup>st</sup> St. Canice's GNS Joint 2 <sup>nd</sup> St. Brigid's GNS Holy Spirit GNS
2.	Residential - 1-150 dwellings	1 <sup>st</sup> Knowth & Druid Court Residents 2 <sup>nd</sup> Joe's Patch
3.	Residential - Over 151 dwellings	1 <sup>st</sup> Courtlands Residents Association 2 <sup>nd</sup> Lakeglen Residents Association
4.	Residential - Senior Citizen Complex	1 <sup>st</sup> Botanic Avenue Senior Citizen's Complex 2 <sup>nd</sup> Kilshane Court Senior Citizen's Complex
5.	Residential - Garden	1 <sup>st</sup> 40 Coultry Way – Rhonda Riordan 2 <sup>nd</sup> 44 Doon Court – Rebecca Hedderman
6.	Residential - Open Green Space	1 <sup>st</sup> Doon Court Environmental Group 2 <sup>nd</sup> The Flower Pots
7.	Residential - Community Environment Initiative	1 <sup>st</sup> Global Action Plan 2 <sup>nd</sup> Glor na nGael
8.	Residential - Allotment	1 <sup>st</sup> Meakstown Allotments
9.	Residential - Community Garden	1 <sup>st</sup> De Courcsey Square Residents Association 2 <sup>nd</sup> The Muck & Magic Community Garden
10.	Residential - Urban Village	1 <sup>st</sup> Phibsborough Tidy Towns

		2 <sup>nd</sup>	Finglas Tidy Towns
11.	Residential - Mixed Use Street	1 <sup>st</sup> 2 <sup>nd</sup>	Ballymun Tidy Towns Finglas Tidy Towns
12.	Special Category – Individual Contribution	1 <sup>st</sup> 2 <sup>nd</sup>	Tina Maher & Terry Conway Paddy Kinahan – Men’s Shed St. Peter’s Court
13.	Special Category - Best New Entry	1 <sup>st</sup> 2 <sup>nd</sup>	Belclare Way/Grove Residents Oak Park Environmental Group
14.	Special Category – Endeavour Award (Most Improved Entry)	1 <sup>st</sup> 2 <sup>nd</sup>	St. Peter’s Environmental Group St. Margaret’s Traveller Community Association
15.	Special Category - Team Dublin Clean up Award	1 <sup>st</sup> 2 <sup>nd</sup>	Finglas Tidy Towns Doon Court Environmental Group
16.	Business – Shop Front	1 <sup>st</sup> 2 <sup>nd</sup>	Corrigan’s Butchers The Rediscovery Centre
17.	Business – Business Environmental Initiative and Sustainability Initiative (Water Conservation/Energy Efficiency)	1 <sup>st</sup>	The Rediscovery Centre

### Ongoing works in the NWA

#### *Finger Post Signs*

Decorative Finger Post signs were installed in the Drumcondra/Glasnevin area. They have been erected at locations listed below in both English and as Gaeilge.

1. Whitworth Road/Drumcondra Road junction (in front of restaurant).

- Croke Park
- National Botanic Gardens
- Glasnevin Cemetery.

2. St Alphonsus Road/Drumcondra Road junction (on concrete beside grass verge).

- St Columba's Church
- St Alphonsus Road Monastery

3. Drumcondra Road (green area on Christmas Tree site).

- Library
- Griffith Park
- National Botanic Gardens
- DCU St Patrick's Campus

4. Botanic Avenue/Mobhi Road Junction (on grass verge beside no. 27 Botanic Avenue).

- Griffith Park
- National Botanic Gardens
- Bon Secours Hospital

The new signage will both enhance the appearance of the area and ensure that those who journey through it will be very aware of the place name of one of the most attractive locations within our area.



### *Enhancement Works*

Bollards have been painted along Fitzmaurice Road at the junction off Glasilawn Avenue. Enhancement works were already carried out earlier this year when we placed a number of planters, and carts at this shopping area. The Public Domain Team in partnership with the Residents Association of Glasilawn Avenue/Road have greatly enhanced the area with planters, planting around trees and signage. This work has proven to be very successful and the residents of the area have complemented the work carried out.



### IBAL Report

Ballymun: 35<sup>th</sup> out of 40 towns/cities surveyed. Moderately Littered.

Ballymun had improved considerably over last year, with no litter black spots but a number of heavily littered sites. Some specific sites were much improved e.g. the Recycle Facility on Ballymun Road and residential area of Gateway Crescent – the latter wasn't litter free but was much improved. Poppintree Park, Ballymun United FC and Ballymun Civic Centre were all top ranking – they were very well presented and maintained. Balbutcher Lane/Balcurris Park West and Sports and Fitness Ballymun were both heavily littered.

The report also stated; *“dumping appears to be on the increase, and the more we ask people to pay for waste disposal the greater an issue it is likely to be come. It may not be as widespread, but dumping is the new litter in many respects.”*

The business group concurs with the “polluter pays” principle behind the mandatory pay-by-weight collection system, but believes some of the monies raised should be ring fenced for councils to tackle the increased dumping that will result from people looking to evade the charges.

The Public Domain Officer met with the Waste Management Inspector with responsibility for the Ballymun Area on the 12<sup>th</sup> September, 2017. A review of the document took place and a plan was agreed to move forward with recommendations from the IBAL Report.

### North Road

A large amount of complaints have been received regarding anti-social behaviour at the green area on the old North Road. A number of meetings have taken place with Dublin City Council Officials, Residents and Public Representatives. It was agreed at the last meeting that the Public Domain Team would undertake to make arrangements to increase security measures at this location. A contractor has been appointed to retrofit a fence along the lower end of the footbridge and also to increase the height of the lower fence that runs along North Road. It was also agreed to erect a fence at two locations along the main Finglas Road side. Anti Climbing paint will also be used at certain locations. When this work is completed the area will be monitored and if necessary further actions will be taken in agreement with local residents.

### Safety Enhancement

There is a long standing problem of scrambler motor cycles illegally mounting footpaths in the Kippure Park Estate and out onto St. Helena's Road. There are also regular illegal dumping occurrences at this location. This poses a serious hazard to pedestrians. In order to alleviate this problem at the St. Helena's Road/Kippure Park Dublin City Council has recently installed a railing at the green area on St. Helena's Road. The effect of this installation will be to allow pedestrians and wheelchair users access the path, while preventing motor cycles illegally travelling at speed and illegal dumping on the green area. It is anticipated these works will reduce hazards to pedestrians at this location.

### Control of Horses

The North West Area has experienced a lot of issues with horses roaming free. The Public Domain Team have been in regular contact with the Control of Horses Section and the Contractor to have these horses removed. They have had limited success to date.

The contractor has informed the Council they are no longer providing this service. It is hoped to have a new contractor in place by October.



### Weed Spraying Programme

The second round of weed spraying commenced in the North West Area in the first week of September. These works are conducted by Greentown Environmental. To date, areas in Finglas and Ballymun have been sprayed with the rest of the area due for completion in the coming weeks. The effectiveness of the spraying will be monitored.

**PATRICK SMITH**  
**A/PUBLIC DOMAIN OFFICER**